



Customer: Viaport
Country: Denmark
Model number: PJ-763MFi, ADS-1600W

The Customer

Time-saving and increased productivity are two important elements required to help large transportation organization deliver an improved service to their customers.

Technology solutions specialist, Brother was chosen to meet the needs of Viaport's truck fleet, with mobile print and scan solutions to enable digitization of documents, save time, boost productivity and avoid unnecessary trips to their depot by their drivers.

The installation of mobile printers with thermal printing technology and mobile scanners in their cabs of their truck fleet has sped up their process of transmitting documents and provided added value to their clients.

The Challenge

Their trucks have lack of equipment for sending and printing paperwork, required by their drivers during their delivery.

Traditionally, their paperwork needs to be physically collected at their company's head office to start their transportation service and deliver at the end of their trips to initiate their billing process to their clients and proceed to their collection of service, which was a waste of time and fuel.

The Solution

Brother's mobile print and scan solutions are ideal for logistics and transportation sector, saving time and increase productivity with PJ-763MFi mobile printers and ADS-1600W portable scanners.

This solution has addressed two important requirements, automatic printing and digitization of documents. They could print, scan and send documents up to A4 electronically. In addition, their integration of their equipment is easy with power supply available in their trucks.

The installation of this equipment has helped to speed up their billing process, as their delivery confirmation will arrive at their depot before their drivers return.



ADS-1600W



Thanks to Brother, Viaport has achieved productivity and efficiency. Their drivers were able to resolve their problems and automatically send and receive necessary documents, road maps or waybills real-time from anywhere.

In addition, their billing process has been streamlined to allow their drivers to scan and send their signed delivery notes at the time of delivery. In this way, Viaport could offer a greater added value to their clients as they could count on their total traceability of their movement of their merchandise, which improves their service level.

"In our company, we need printing and scanning inside our truck cabin. We didn't know that this could be solved in such a simple way, but thanks to Brother, we have proven that combining our experience and relying on a company who knows your need. Everything is possible. Brother's mobile printer and scanner could increase productivity and save cost, while increasing the satisfaction of our employees and customers.", said Antonio Higuera Cruz, president of Viaport.

Solution

PJ-763MFi

- Mobile direct thermal printing technology
- 8ppm print speed
- Bluetooth connection

ADS-1600W

- A4 wireless scanner
- 18ppm scanning speed
- 6.8cm colour Touch-screen
- Several scanning features

