

Total prizes worth up to \$600 to be won with the total quantity of each prize as set out below:

Prizes, 1 Winner Each	
\$200 Takashimaya Shopping Voucher	3 units

Terms & Conditions:

The "Year End Appreciation Lucky Draw" participation commences on 21st November 2025 at 00:00:01 AM GMT+8 and ends on 10th December 2025 at 11:59:59 PM GMT+8.

To be eligible to enter this Lucky Draw, a person must, during the Lucky Draw period, be a resident of Singapore, must be 18 years of age or older at the time of entry and must not be an employee of Brother International Singapore Pte Ltd ("Brother Singapore") or their affiliated companies, employees or agents, their respective advertising or promotional agencies, or a member of any such employee's immediate family (regardless of where they live) or household (whether related to the employee or not). In these Lucky Draw Rules, "immediate family" includes mother, father, brothers, sisters, sons, daughters and/or spouse.

By entering the Lucky Draw, entrants agree to be bound by the Lucky Draw's official rules ("Rules"). All decisions of Brother Singapore, are final and binding. Winning a prize is contingent upon fulfilling all requirements set forth herein. For the purposes of this Lucky Draw, a "day" shall run from 00:00:01 AM GMT+8 to 11:59:59 PM GMT+8.

An Entrant must be an existing customer of Brother Singapore and must complete a survey in the most honest way possible to be elibigle for the Lucky Draw. All Lucky Draw entries must be submitted online before 11:59pm on the last day of the Lucky Draw. At approximately 3:00 PM GMT+8 on 12 December 2025 a random draw will be held at Brother Singapore's office at 10 Eunos Rd 8, #09-05 Singapore Post Centre, Singapore 408600. THREE (3) eligible entrants will be randomly selected as Prize Winners from among all eligible Entries that were submitted and received in accordance with these Rules during the Lucky Draw Period. The selected Prize Winners will be contacted by Email or SMS using the contact details provided in the Lucky Draw submission. A winner confirmation email will also be sent after the Prize Winner has been successfully drawn with redemption instruction provided in the confirmation email. If a Prize Winner cannot be reached after THREE (3) contact attempts of the draw, the prize will be automatically forfeited.

Redemption of prizes is to be made in person at the Brother Customer Service Centre, located at 10 Eunos Rd 8, #09-05 Singapore Post Centre, Singapore 408600. Winners must present the official confirmation email received from Brother Singapore as proof of eligibility to claim their prize. The Service Centre operates from Monday to Friday, 9:00 AM to 6:00 PM (excluding weekends and public holidays). Resellers, affiliated companies, employees, or agents are not permitted to collect prizes on behalf of any entrant.

The prizes given are not refundable and not exchangeable for cash or any cash equivalent or any other gift items. Brother Singapore reserves the right to change the prizes with any items of equivalent value without prior notice. Brother Singapore does not accept any responsibilities for misleading or incorrect information provided by a Participating Business Partner regarding this Lucky Draw. Prize Winners are required to comply with the terms and conditions set by the voucher's issuing merchant for the use or redemption of the voucher.

All product information, pricing or visuals presented in the Survey used in this Lucky Draw are provided solely for illustration and research purposes. Such information may be derived from publicly available sources and does not represent actual offers, promotions or commitments from Brother Singapore or any other external parties/organisation. Brother Singapore shall not be held responsible for any inaccuracies or misinterpretation arising from such illustrative content.

All personal data provided shall be kept confidential and each Entrant also consents to the use by Brother Singapore of his or her personal data for feedback, promotional and marketing purposes. For more information, please refer to "https://www.brother. com.sg/en/contents/privacy-policy". By participating in this Lucky Draw, the Entrant warrants that all personal details given are correct and accurate, and that he or she has read and understood all Terms and Conditions related to this Lucky Draw and agree to be bonded unconditionally by it. All decisions made by Brother Singapore is binding and final, and no correspondence will be entertained. Images are for illustration purposes only; actual products may differ. Brother Singapore reserves the right to amend the Terms and Conditions without prior notice.